

JOB PACK

Senior Cyber Security Engineer

Creating homes.
Building lives.



Jigsaw



ABOUT US

We are one of the largest housing groups in England with more than 37,500 homes across the North West and East Midlands. Jigsaw Homes Group creates new and exciting opportunities for tenants and customers.

We provide quality, low-cost housing and play a wider role in making sure our residents thrive in their homes and benefit from living in healthy, sustainable communities.

We are well placed to respond to challenges including welfare reform, poverty and social exclusion and are committed to tackling the housing crisis and homelessness by building more affordable homes for people to rent and buy.

As a sector leader, we will also innovate and inspire, driving technology and efficiency through new products and services. We strive to be a top housing provider and an employer of choice. We look forward to working with you.

JOB DETAILS

Holidays:	24 days leave per annum plus 3 days for Christmas closure (based on a 5-day working week) plus bank holidays, plus additional days after 2 years continuous service (to a maximum of 5 days).
Pension:	The Group belongs to the Pension Trust Scheme to which the successful candidate would be entitled to join. This is an Employer and Employee contribution scheme.
Jigsaw Benefits:	In return Jigsaw Homes Group offer flexible working arrangements, occupational sick pay, on-site gyms, access to the Social Housing Pension Scheme, BHSF membership, enhanced parental leave and training/development opportunities.

Probation period and references:	Please note that any offer made by the Group and subsequent employment is subject to a six-month probationary period and to the Group receiving two satisfactory references, one of whom should be your current or most recent employer.
Mandatory Training:	You will be required to complete mandatory training for your role. This training may take place at any one of our main offices in Ashton-Under-Lyne, Leigh, Miles Platting or Nottingham.
Eligibility to work in the UK:	Successful applicants for posts within the Group are responsible for producing proof of entitlement to work in the UK before employment can commence.
Disclosure barring checks & Medical Clearance:	<p>In addition, any offer is also subject to receipt of a Basic Disclosure from the Disclosure Barring Service confirming suitability & medical clearance from our Occupational Health Provider before appointment. Visit www.jigsawhomes.org.uk/dbs to view the Group's DBS policy statement.</p> <p>Further information about the disclosure can also be found at www.homeoffice.gov.uk/dbs</p>
Diversity:	Jigsaw believes diversity means acceptance and respect for everyone because we appreciate the significant value that individuality can bring. All employment decisions are therefore based on business needs, job requirements and individual qualifications to help create a safe and positive environment for all.

JOB DESCRIPTION

OVERVIEW

All of Jigsaw's essential services rely on quality information, systems and technology supported by the 60 members of the IT department.

Working to a brand-new IT Strategy, the team has exciting challenges like enabling colleagues to work effectively from anywhere, automating processes and improving digital services for our customers, while always improving security. The team is also innovating in its ways of working, ensuring transparency, a keen focus on outcomes and faster delivery of benefits to the business.

Bring your expertise and enthusiasm and join us in making a difference with IT.

Role Summary

The Cyber Security Engineer plays an important role in protecting Jigsaw Homes Group's digital assets and cloud-first infrastructure by supporting the response to cyber threats, helping to implement effective security controls, and contributing to the organisation's overall security posture.

Working closely with Cyber Security Analysts, infrastructure teams and an external Security Operations Centre (SOC), the role holder will support the investigation, containment and remediation of security incidents, assist with technical remediation activities, and contribute to embedding security into the design and delivery of IT services, following secure-by-design principles.

The role also supports the continuous improvement of security capabilities across the organisation, working with internal teams and third-party providers to strengthen security controls and promote a proactive, security-aware culture.

Responsible To: Cyber Security Manager

MAIN TASKS OR ACTIVITIES

1. Work closely with business systems, infrastructure, network and workplace technology teams to embed security best practice.
2. Contribute to security activities across projects, supporting the deployment of controls in both new and existing systems.
3. Support the secure onboarding and ongoing assurance of third-party systems and suppliers.
4. Assist with vulnerability management activities, including scanning, prioritisation and remediation tracking.
5. Support the investigation, triage and response to security incidents alongside the outsourced SOC and internal IT teams, including working with alerts and outputs from the SIEM monitored by the SOC provider.
6. Assist in the remediation of vulnerabilities, misconfigurations and security weaknesses across a predominantly Microsoft-based, Azure cloud environment.
7. Help tune and optimise security tools including EDR, SIEM, email security and vulnerability management platforms.
8. Perform root cause analysis on security or technical issues and support long-term remediation.
9. Monitor emerging threats, vulnerabilities and attack patterns and support threat hunting activities in collaboration with the SOC provider.

10. Assist in the implementation and management of endpoint protection, access controls and security policies.
11. Harden systems and services post-implementation to reduce attack surface.
12. Mentor and support junior cyber security colleagues.
13. Keep up to date with emerging technologies and trends, contributing to continuous improvement.
14. Follow all Group policies and procedures in accordance with the role and attend Mandatory training when requested to ensure compliance with Group policies and procedures.
15. Ensure you work in accordance with the Equality Act 2010 and the Equality & Diversity Policy at all times.
16. Carry out any duty which may be, from time to time, requested by the Chief Executive, Deputy Chief Executive or Group Directors commensurate with the position.

Candidate Requirements

Candidate Requirements:

- 5+ years of experience in cybersecurity.
- Support secure-by-design practices by reviewing solution designs, identifying security risks and helping to implement appropriate controls across projects and systems
- Strong technical knowledge of endpoint, network and cloud security
- Experience working with outsourced SOC functions and security monitoring tools
- Ability to investigate incidents and apply effective technical remediation
- Familiarity with security frameworks such as **ISO 27001** and **Cyber Essentials Plus**.
- Relevant certifications such as CISSP, CISM, CEH, or GIAC.

JIGSAW VALUES

As a sector leader, Jigsaw will innovate and inspire, driving technology and efficiency through new products and services.

It strives to be a top housing provider and an employer of choice and this is where we need innovative, forward thinking, diverse and vibrant individuals to join us and help us succeed even further.

Our company values reflect the individuals we want to lead us into the brightest future possible for Jigsaw Homes Group.



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