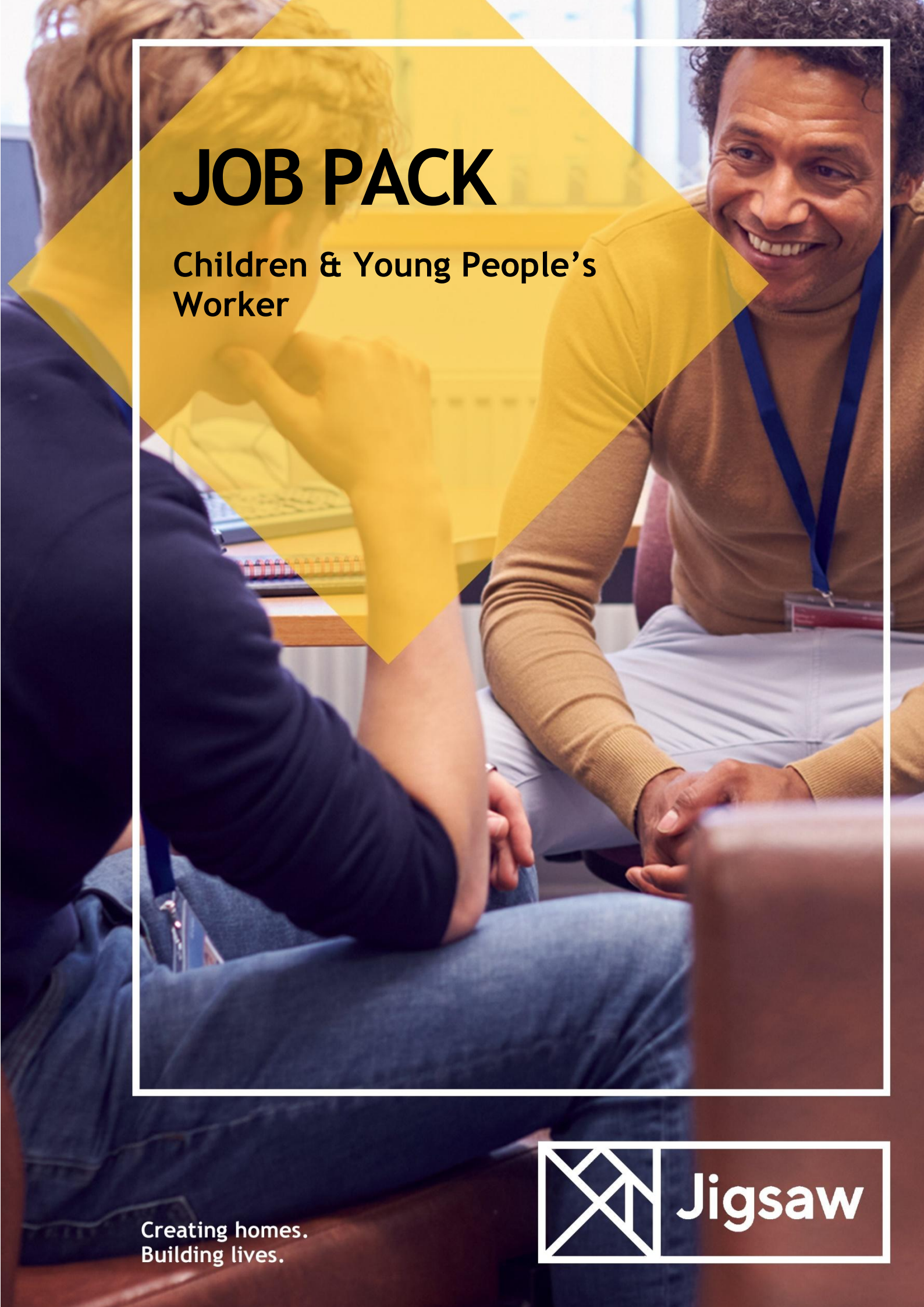


JOB PACK

Children & Young People's Worker

Creating homes.
Building lives.

Jigsaw

ABOUT US

We are one of the largest housing groups in England with more than 37,500 homes across the North West and East Midlands. Jigsaw Homes Group creates new and exciting opportunities for tenants and customers.

We provide quality, low-cost housing and play a wider role in making sure our residents thrive in their homes and benefit from living in healthy, sustainable communities.

We are well placed to respond to challenges including welfare reform, poverty and social exclusion and are committed to tackling the housing crisis and homelessness by building more affordable homes for people to rent and buy.

As a sector leader, we will also innovate and inspire, driving technology and efficiency through new products and services. We strive to be a top housing provider and an employer of choice. We look forward to working with you.

JOB DETAILS

Holidays:	24 days leave per annum rising incrementally to a maximum of 29 days, plus bank holidays, plus 3 days for Christmas closure (based on a 5-day working week).
Pension:	The Group belongs to the Social Housing Pension Scheme to which the successful candidate would be entitled to join. This is an Employer and Employee contribution scheme with an 11% combined contribution with the option to increase.
Jigsaw Benefits:	In return Jigsaw Homes Group offer company sick pay, on-site gyms, access to our cash back health plan membership, access to Perkbox, our benefits platform giving you access to hundreds of retail discounts, cashback offers and rewards, enhanced maternity/paternity leave, training/development opportunities plus much more. See the benefits page on our website for more details.

Probation period and references:	Please note that any offer made by the Group and subsequent employment is subject to a four-month probationary period and to the Group receiving two satisfactory references, one of whom should be your current or most recent employer.
Mandatory Training:	You will be required to complete mandatory training for your role. This training may take place at any one of our main offices in Ashton-Under-Lyne, Leigh, Miles Platting or Nottingham.
Eligibility to work in the UK:	Successful applicants for posts within the Group are responsible for producing proof of entitlement to work in the UK before employment can commence.
Disclosure barring checks & Medical Clearance:	In addition, any offer is also subject to receipt of an Enhanced Disclosure from the Disclosure Barring Service confirming suitability & medical clearance from our Occupational Health Provider before appointment. Visit **www.jigsawhomes.org.uk/dbs** to view the Group's DBS policy statement. Further information about the disclosure can also be found at **www.homeoffice.gov.uk/dbs**
Diversity:	Jigsaw believes diversity means acceptance and respect for everyone because we appreciate the significant value that individuality can bring. All employment decisions are therefore based on business needs, job requirements and individual qualifications to help create a safe and positive environment for all.

JOB DESCRIPTION

OVERVIEW

At Jigsaw Support our focus is on helping people to live happy, healthy lives in a safe home and supporting our most vulnerable individuals is our top priority.

Working within the Jigsaw Support Team you will be part of an innovative, forward-thinking team that encourages success.

We are passionate about improving the quality of lives of our customers by supporting them to achieve their goals and independence.

In addition to delivering our existing support services, we are always seeking new innovative partnerships, solutions and funding opportunities, responding to need and working with communities in which we can make a difference.

With more than 200 staff from offices in Ashton under Lyne, Leigh and in our supported accommodation projects across the North West, we support over 7,000 people annually through the contracts we manage.

This position is within The Bridges Partnership. This is a partnership between Jigsaw Support, Talk, Listen, Change and Diversity Matters Northwest. The partnership supports Tameside residents who are victims or survivors of domestic abuse, children who are impacted by domestic abuse and those causing harm. This service is commissioned by Tameside Council.

The service includes:

- Safe accommodation - supporting domestic abuse victims in refuge and dispersed properties in the community,
- An outreach team supporting medium and standard risk cases in the community.
- A children's team, supporting children and young people affected by domestic abuse.
- An IDVA team, supporting high risk victims.
- A Women and Families Centre offering group and peer support.

Role Summary

We are looking for a compassionate, motivated and proactive Children & Young People's Worker to join our domestic abuse service.

You will provide holistic, trauma-informed, child-centred support to children and young people aged 0–17 residing in our safe accommodation (including refuge) following experiences of domestic abuse.

You will help promote emotional recovery, safety, stability and positive development, delivering 1:1 support, group activities, play and creative interventions.

You will work collaboratively with colleagues, external agencies and partners within the Bridges partnership and externally to ensure the best possible outcomes for each child.

Responsible to: Team Leader

MAIN TASKS OR ACTIVITIES

1. Deliver trauma-informed, child-centred support through a mix of 1:1, group and creative interventions. Offer play, emotional regulation support, group activities, school-holiday sessions, and safety-focused interventions.

2. Promote children's resilience, emotional development, confidence and self-esteem within a safe and nurturing environment.

3. Work collaboratively with parents/carers to strengthen resilience, understanding and safety within the family unit.

4. Provide trauma-informed parenting support, help parents understand the impact of domestic abuse and trauma on children, and deliver joint parent/child connection.

5. Advocate for children and families within a multi-agency framework, represent the child's voice within education, health, social care. Attend multi-agency meetings and work closely with internal partners (to ensure coordinated safety planning and consistent professional boundaries.

6. Support families with practical needs, transitions and access to wider services, including school/ nursery/ childcare funding, health registrations, and community resources, to ensure parents and children can access opportunities that promote wellbeing and stability.

7. Ensure robust safeguarding and risk management underpins all practice. Recognise signs of harm, respond promptly to safeguarding concerns, and follow organisational and statutory safeguarding procedures. Ensure accurate risk assessments, safety planning and timely referrals to protect children and vulnerable families.

8. Maintain high-quality case management and professional standards. Keep accurate case notes, assessments and reports for multi-agency meetings. Uphold confidentiality and boundaries, and engage in supervision, reflective practice and training to enhance professional practice.

9. Contribute to service development, quality and best practice.

10. Respect the value and diversity of the community in which the services works in and recognise the needs and concerns of a diverse range of survivors ensuring the service is accessible to all. To remain up to date and compliant with all organisational policies and procedures and professional codes of conduct.

11. Follow all Group policies and procedures in accordance with the role and attend mandatory training when requested to ensure compliance with Group policies and procedures.

12. Ensure you work in accordance with the Equality Act 2010 and the Equality, Diversity & Inclusion Policy at all times.

13. To carry out any other duties as required as required by the People Team, Group Directors or Operation Directors, Deputy Chief Executive and Chief Executive commensurate with the position.

Candidate Requirements

Candidate Requirements:	• Experience working directly with children and young people in a child-centered and trauma informed way. • An understanding of domestic abuse and coercive control and the impact on victims and their children. • Knowledge of child development, attachment and emotional regulation and an understanding of trauma and ACEs. • Understanding of safeguarding legislation and thresholds. • Knowledge of education, health, social care and children's services. • Experience and skills in delivering play-based or creative interventions. • Experience maintaining accurate case notes and records. • Ability to work flexibly, to cover evenings and weekends.

JIGSAW VALUES

As a sector leader, Jigsaw will innovate and inspire, driving technology and efficiency through new products and services.

It strives to be a top housing provider and an employer of choice and this is where we need innovative, forward thinking, diverse and vibrant individuals to join us and help us succeed even further.

Our company values reflect the individuals we want to lead us into the brightest future possible for Jigsaw Homes Group.



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